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## Bill Payment Assistance

Leavitt Lake Community Service District (LLCSD) understands that, from time to time, some of our customers may need assistance in meeting their bill. Below are a couple programs and resources to help during difficult financial times.

**Payment Plan:** Setting a payment plan will prevent any late fee/door hanger fees and shut off of services. Call the office at 530-257-7977 for more details.

**LIHWAP** is a federally funded program that offers low-income households a one-time payment to help pay outstanding bills for residential water or wastewater costs.



Visit the LLCSD for and pick up a packet on either of the two options above or for more details, give us at call at 530-257-7977.

## Who We Are

### About Us

At Leavitt Lake Community Services District, we are committed to providing safe, high quality water services to our community, while maintaining a standard of excellence in customer service and environmental conservation.

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### Contact Us

Phone: 530-257-7977

Email: [LeavittCSD@frontiernet.net](mailto:LeavittCSD@frontiernet.net)

Web: [Leavittlake.Myruralwater.com](http://Leavittlake.Myruralwater.com)

*Leavitt Lake CSD is an equal opportunity service provider and employer.*



**LEAVITT LAKE  
COMMUNITY  
SERVICES DISTRICT**

471-830 Buffum Ln  
Susanville, Ca 96130

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# 2023

**LEAVITT LAKE  
COMMUNITY  
SERVICES  
DISTRICT**

*It is our mission to provide safe, high quality water and sewer services to our community.*

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## *\$10 Surcharge to be Imposed Next Billing Cycle*

*It's no understatement to say that **we failed to properly anticipate the inflation surge.** After reviewing the budget, considering the revenue from the rate increase, we realized we will still be under budget by approx. \$28,000 for the current fiscal year. July 1, 2022 thru June 30<sup>th</sup> 2023.*

*Beginning next bill cycle, March 2023, your bill will include a new fixed charge of \$10.00 – Surcharge. This fee will help reduce the size of the budget deficit.*

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Accurate funding is beyond necessary -  
It's essential to ensure so that we can provide safe and reliable services to our residents.

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*As prices for everything continues to rise, it's important to remember that LLCSD is not excluded from this. We are seeing the same price increases in our bills that you're seeing at home.*

*We understand the hardship this may put on some and we want to reassure you that we are considering all options possible. Such as, staff members are also reducing their hour to offset the expenses to the district has.*

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*To sum it up, there will be a \$10.00 surcharge starting with your next month billing cycle - March and it is to accelerate the recovery of our financial status due to continued inflation. This should only be for approx 6 month*



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## Wrapping 2022 Up!

The graph shows the amount of consumption in gallons the district used over the course of the year in comparison to the previous year.

The districts 2022 usage slashed the 2021 water usage by 2 million gallons, a significant cutback -which results in a total decrease of 10% in usage for the year 2022.

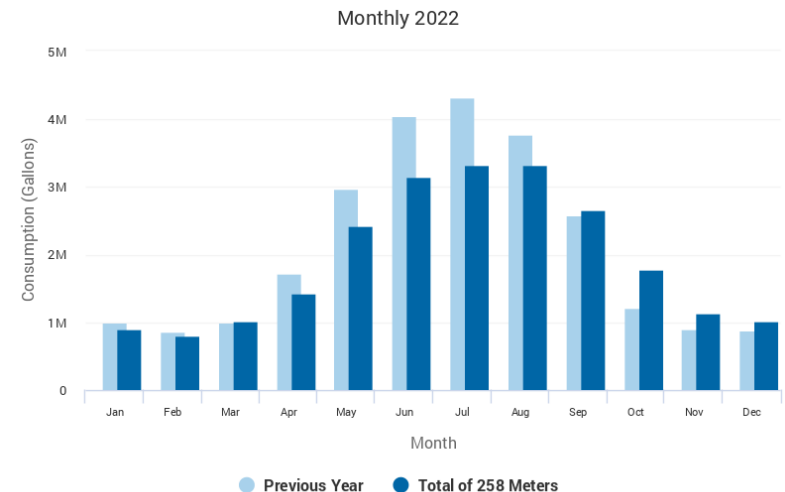
Can we do it again in 2023....?

## *Ways you can help?*

- ♥ **Go Paperless!** We spend approx. \$250 each month on postage alone. Give us a call at 530-257-7977.
  - ♥ **Reduce Usage!** Reducing your usage ultimately reduces our costs to supply services.
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## *Days to Remember*

- ♥ **February 14<sup>th</sup> – Valentines Day**
- ♥ **February 20<sup>th</sup> – OFFICE CLOSED** in observation of Presidents Day
- ♥ **February 21<sup>st</sup> - Bills are Due** 4:00pm to avoid a 10% Late Charge
- ♥ **February 22<sup>nd</sup> - 4:00pm Board Meeting**



## Total Usage Per Year in Gallons

- ♥ 2021 - 25,226,401
- ♥ 2022 - 22,885,374
- ♥ 2023 - 842,456