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## Bill Payment Assistance

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Leavitt Lake Community Service District (LLCSD) understands that, from time to time, some of our customers may need assistance in meeting their bill. Below are a couple programs and resources to help during difficult financial times.

**Payment Plan:** Setting a payment plan will prevent any late fee/door hanger fees and shut off of services. Call the office at 530-257-7977 for more details.

**LIHWAP** is a federally funded program that offers low-income households a one-time payment to help pay outstanding bills for residential water or wastewater costs.



Visit the LLCSD for and pick up a packet on either of the two options above or for more details, give us at call at 530-257-7977.

## Who We Are

### About Us

At Leavitt Lake Community Services District, we are committed to providing safe, high quality water services to our community, while maintaining a standard of excellence in customer service and environmental conservation.

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### Contact Us

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Phone: 530-257-7977

Email: [LeavittCSD@frontiernet.net](mailto:LeavittCSD@frontiernet.net)

Web: [Leavittlake.Myruralwater.com](http://Leavittlake.Myruralwater.com)

*Leavitt Lake CSD is an equal opportunity service provider and employer.*

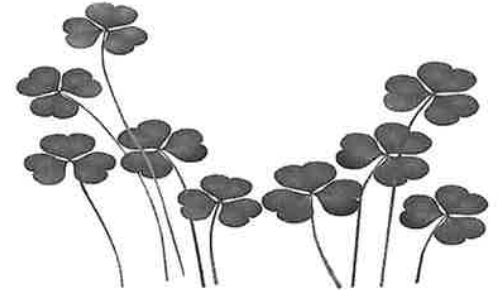


**LEAVITT LAKE  
COMMUNITY  
SERVICES DISTRICT**

471-830 Buffum Ln  
Susanville, Ca 96130

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# MARCH



# 2023

**LEAVITT LAKE  
COMMUNITY  
SERVICES  
DISTRICT**

*It is our mission to provide safe, high quality water and sewer services to our community.*

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## **\$10 Surcharge?**

*If you didn't see last month's newsletter, you may be asking, "Why is there a \$10 Surcharge on my March Bill?"*

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***"We failed to properly anticipate the inflation surge. "***

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*Starting March 2023, your bill will include a new fixed charge of \$10.00 – Surcharge. This fee will help reduce the size of the budget deficit.*

*This Surcharge is to accelerate the recovery of our financial status due to continued inflation. This should only be for approx 6 month*

*We understand the hardship this may put on some and we want to reassure you that we are considering all options possible. Such as, staff members are also reducing their hour to offset the expenses to the district has.*

*Please feel free to call us at 530-257-7977 if you have any questions or concerns.*

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## **Don't Touch That Curb Stop!!**

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*So you need to do a little plumbing work on your house, but you quickly figure out that if you don't turn off the water, you'll end up wetter than you intended! You decide to turn off the water at the meter. How hard could it be, right? You go to your water meter and start to turn the curb stop....\*snap\*. You turn it left, then right – but it doesn't seem to be doing anything. The next step is to call the water district for help, but you are given the following facts:*

- 1. You've broken the curb stop.*
- 2. The curb stop is District property.*
- 3. You are now responsible for the substantial cost of repairing it.*

*Unfortunately, this story is all-too-familiar to us here at the District. The question is "What can you do instead?" First and foremost, do NOT attempt to operate the curb stop at the meter! This is District property and is only intended to be operated by trained District personnel.*

*Call the District office during business hours to schedule your shut off and turn back on services (8:00 am – 4:00 pm, Monday through Friday) at 530-257-7977. We understand that any planned (or unforeseen!) circumstances that involve working on your home's water system can prove stressful. We here at Leavitt lake Community Services District desire that work go as smoothly for you as possible so please heed our warning. Give us a call if you need us...and don't touch that curb stop!*

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## **Days to Remember**

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- **March 12<sup>th</sup>** – *Daylight Savings*
  - **March 17<sup>th</sup>** – St. Patrick's Day
  - **March 20<sup>th</sup>** – 1<sup>st</sup> Day of Spring
  - **March 21<sup>st</sup>** – 4:00 PM Board Meeting
  - **March 31<sup>st</sup>** - Office Closed in observations of Cesar Chavez Day
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## **Characteristics of a Responsible Dog Owner**

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- DO keep their dog(s) on leash when walking on trails, sidewalks and any areas not designated as "off-leash" areas.
- DO pick up AND appropriately dispose of their dog's poop.
- DO recognize and respect that not everyone they meet out in public spaces feels the same about dogs.

Be respectful of the shared space; Be conscientious and respectful of the individual preferences of others you meet along your way. Responsible management of our pets in public helps ensure that everyone is safe and able to enjoy the space.